Topics in Texts and Technology: Social Media Research

ENG 6939 – 0001 Dr. Mel Stanfill Fall 2018

Office: TCH 236-D Office Hours: M 10-12,

W 12-2, Th 2-4, by appointment

Contact: <u>mel.stanfill@ucf.edu</u> or via Webcourses Thursdays 6-8:50pm

Trevor Colbourn Hall, Room 211

3 Units

Course Description

Social media is a key contemporary site of activity for politics, entertainment, and relationships, but how can we study it? This course combines theory and practice; students will both read canonical and contemporary social media research from leading scholars and learn to engage with social media platforms to collect and analyze their own data. PR: Graduate standing.

Course Objectives

In this course, students will:

- Gain an understanding of key concepts for research on social media.
- Become familiar with canonical and contemporary scholarship in social media research.
- Recognize and navigate key ethical questions in social media research.
- Learn data collection and analysis tools for select platforms.
- Practice scholarly judgment about research practices for social media

Required Texts

This course has no required textbooks. We will be reading academic articles and some selected book chapters (posted on Webcourses or available through the library).

However, students are encouraged to bring a laptop to class if they have one, as this will help with hands-on practice with research tools.

Evaluation and Grading

Grading Scale

Α	=	94-100	B-	=	80-83	D+	=	68-69
A-	=	90-93	C+	=	78-79	D	=	64-67
B+	=	88-89	С	=	74-77	D-	=	60-63
В	=	84-87	C-	=	70-73	F	=	0-59

Assignments

100 points 10x Weekly Questions

In 10 weeks of their choice, students will write 3 discussion questions focused on how the researcher conducted their research. This is due 3 hours before class time to allow me to collate them.

200 points Twitter Analysis October 4

Students will collect data, analyze, and write up a 2-4 page summary of preliminary findings.

200 points YouTube Analysis

October 25

Students will collect data, analyze, and write up a 2-4 page summary of

preliminary findings.

200 points Social Media in the Press

November 15

Students will collect data, analyze, and write up a 2-4 page summary of

preliminary findings.

300 points Reflection paper

December 6

Students will write a $10\mbox{-}12$ page paper reflecting on the semester and laying out

their perspective on research design for social media.

1000 points Total

Policies

- During the first week, there is a required **Academic Activity Verification**, due August 24 by 11:59pm.
 - o Faculty members are required to document students' academic activity at the beginning of each course. To document that you began this course, please complete the Academic Activity Verification by the end of the first week of classes, or as soon as possible after adding the course. Failure to do so may result in a delay in the disbursement of your financial aid.
- Grades will be reported via Webcourses.
- **I do not accept late work**. All work must be turned in on time. If you have a situation that prevents you from being able to turn work in on time, you must ask for an extension before the due date.
 - Extension requests must be made in writing, with a clear explanation and documentation of the problem preventing you from making the due date and a clear proposed date for when you will be able to turn in the assignment.
- All work that you submit for this class must be your own, and it must be written exclusively for this course. Also, any sources consulted for your writing must be properly documented. "Rewriting," in which a student consults a source, changes a few words, and presents the ideas as his/her own, is plagiarism. Plagiarism and cheating of any kind on an assignment will result at least in an "F" for that assignment and may also lead to an "F" for the entire course. Plagiarism and cheating subjects a student to referral to the Office of Student Conduct for further action. See the UCF Golden Rule (http://www.goldenrule.sdes.ucf.edu/).
- The University of Central Florida is committed to providing reasonable **accommodations for persons with disabilities**. This syllabus is available in alternate formats upon request. Students who need accommodations must be registered with Student Accessibility Services, Ferrell Commons, Bldg. F7, Room 185, phone (407) 823-2371, TTY/TDD only phone (407) 823-2116, sas@ucf.edu, before requesting accommodations.
- Emergencies on campus are rare, but if one should arise during class, everyone needs to work together. Students should be aware of their surroundings and familiar with some basic safety

and security concepts.

- o In case of an emergency, dial 911 for assistance.
- Every UCF classroom contains an emergency procedure guide posted on a wall near the door. Students should make a note of the guide's physical location and review the online version at http://emergency.ucf.edu/emergency_guide.html.
- Students should know the evacuation routes from each of their classrooms and have a plan for finding safety in case of an emergency.
- If there is a medical emergency during class, students may need to access a first-aid kit or AED (Automated External Defibrillator). To learn where those are located, see http://www.ehs.ucf.edu/workplacesafety.html.
- To stay informed about emergency situations, students can sign up to receive UCF text alerts by going to my.ucf.edu and logging in. Click on "Student Self Service" located on the left side of the screen in the toolbar, scroll down to the blue "Personal Information" heading on the Student Center screen, click on "UCF Alert", fill out the information, including e-mail address, cell phone number, and cell phone provider, click "Apply" to save the changes, and then click "OK."
- Students with special needs related to emergency situations should speak with their instructors outside of class.
- To learn about how to manage an active-shooter situation on campus or elsewhere, consider viewing this video https://youtu.be/NIKYajEx4pk.

Weekly Schedule

Week	Date	Reading	Assignment
1	August 23	 boyd, danah, and Nicole B. Ellison. 2008. "Social Network Sites: Definition, History, and Scholarship." Journal of Computer-Mediated Communication 13 (1): 210–30. Baym, Nancy K., and danah boyd. 2012. 	Academic Activity Verification
		 "Socially Mediated Publicness: An Introduction." Journal of Broadcasting & Electronic Media 56 (3): 320–29. doi:10.1080/08838151.2012.705200. Markham, Annette, and Nancy K. Baym, eds. 2008. Internet Inquiry: Conversations About Method. Los Angeles: SAGE Publications, Inc. Introduction, Hine, Orgad, Baym 	
2	August 30	Ethics 1. Markham, Annette, and Elizabeth Buchanan. 2012. "Ethical Decision-Making and Internet Research: Recommendations from the AOIR Ethics Committee." Association of Internet Researchers. http://aoir.org/reports/ethics2.pdf 2. Markham, Annette. 2012. "Fabrication as Ethical Practice." Information, Communication & Society 15 (3): 334–53. doi:10.1080/1369118X.2011.641993.	

		 boyd, danah, and Kate Crawford. 2012. "Critical Questions for Big Data: Provocations for a Cultural, Technological and Scholarly Phenomenon." Information, Communication & Society 15 (5): 662–79. 10.1080/1369118X.2012.678878. Fiesler, Casey, and Nicholas Proferes. 2018. "'Participant' Perceptions of Twitter Research Ethics." Social Media + Society 4 (1). 10.1177/2056305118763366. Massanari, Adrienne L. 2018. "Rethinking Research Ethics, Power, and the Risk of Visibility in the Era of the 'Alt-Right' Gaze." Social Media + Society 4 (2).
3	September 6	Historical Platforms 1. boyd, danah, and Jeffrey Heer. "Profiles as Conversation: Networked Identity Performance on Friendster." In Hawaii International Conference on System Sciences, 2006. 2. Kendall, Lori. "Shout Into the Wind, and It Shouts Back: Identity and Interactional Tensions on LiveJournal." First Monday 12, no. 9 (2007). http://www.oiphi.org/ojs/index.php/fm/article/view/2004. 3. Tufekci, Zeynep. "Grooming, Gossip, Facebook and Myspace." Information, Communication & Society 11, no. 4 (2008): 544–64. https://doi.org/10.1080/136911808019990 50. 4. Marwick, Alice E. "To Catch a Predator? The MySpace Moral Panic." First Monday 13, no. 6 (2008). http://www.firstmonday.dk/ojs/index.php/fm/article/view/2152. 5. Koltsova, Olessia, and Sergei Koltcov. "Mapping the Public Agenda with Topic Modeling: The Case of the Russian Livejournal." Policy & Internet 5, no. 2 (2013):
4	September 13	207–27. https://doi.org/10.1002/1944- 2866.POI331. Twitter 1 1. Bruns, Axel, and Yuxian Eugene Liang. 2012. "Tools and Methods for Capturing Twitter Data during Natural Disasters." First Monday 17 (4).

		http://uncommonculture.org/ojs/index.php
		/fm/article/view/3937.
		2. Brock, André. 2012. "From the Blackhand
		Side: Twitter as a Cultural Conversation."
		Journal of Broadcasting & Electronic Media
		56 (4): 529–49.
		doi:10.1080/08838151.2012.732147.
		3. Driscoll, Kevin, and Shawn Walker. 2014.
		"Working Within a Black Box: Transparency
		in the Collection and Production of Big
		Twitter Data." International Journal of
		Communication 8: 20.
		4. Highfield, Tim, Stephen Harrington, and Axel
		Bruns. 2013. "Twitter as a Technology for
		Audiencing and Fandom." Information,
		Communication & Society 16 (3): 315–39.
		doi:10.1080/1369118X.2012.756053.
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		' ' '
		"Hijacking #myNYPD: Social Media Dissent
		and Networked Counterpublics." Journal of
		Communication 65, no. 6 (2015): 932–52.
_	C . 1 20	https://doi.org/10.1111/jcom.12185.
5	September 20	Twitter 2
		1. Marwick, Alice E., and danah boyd. "I Tweet
		Honestly, I Tweet Passionately: Twitter
		Users, Context Collapse, and the Imagined
		Audience." New Media & Society 13, no. 1
		(2011): 114–33.
		10.1177/1461444810365313.
		2. Papacharissi, Zizi. "Without You, I'm Nothing:
		Performances of the Self on Twitter."
		International Journal of Communication 6
		(2012): 18.
		3. Florini, Sarah. "Tweets, Tweeps, and
		Signifyin' Communication and Cultural
		Performance on 'Black Twitter.'" Television &
		New Media 15, no. 3 (2014): 223–37.
		<u>10.1177/1527476413480247</u> .
		4. Geiger, R. Stuart. "Bots, Bespoke, Code and
		the Materiality of Software Platforms."
		Information, Communication & Society 17,
		no. 3 (2014): 342–56.
		10.1080/1369118X.2013.873069.
		5. Navar-Gill, Annemarie, and Mel Stanfill. "We
		Shouldn't Have to Trend to Make You Listen':
		Queer Fan Hashtag Campaigns as Production
		Interventions." Journal of Film and Video 70,
		no. 3-4 (2018): 85-100.

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			Acquisti, Alessandro, and Ralph Gross. "Imagined Communities: Awareness, Information Sharing, and Privacy on the Facebook." In <i>Privacy Enhancing Technologies</i> , edited by George Danezis and Philippe Golle, 36–58. Lecture Notes in Computer Science. Springer Berlin Heidelberg, 2006. Papacharissi, Zizi. "The Virtual Geographies of Social Networks: A Comparative Analysis of Facebook, LinkedIn and ASmallWorld." <i>New Media & Society</i> 11, no. 1–2 (2009): 199– 220. https://doi.org/10.1177/146144480809957 Doyd, danah, and Eszter Hargittai. 2010. "Facebook Privacy Settings: Who Cares?"	
		4.	First Monday 15 (8): n.p. Gerlitz, Carolin, and Anne Helmond. "The like Economy: Social Buttons and the Data-Intensive Web." <i>New Media & Society</i> 15, no. 8 (2013): 1348–65. https://doi.org/10.1177/146144481247232	
		5.	Bivens, Rena. "The Gender Binary Will Not Be Deprogrammed: Ten Years of Coding Gender on Facebook." <i>New Media & Society</i> 19, no. 6 (2017): 880–98. https://doi.org/10.1177/146144481562152 7	
7	October 4	1.	boyd, danah. "White Flight in Networked Publics? How Race and Class Shaped American Teen Engagement with MySpace and Facebook," 2009. http://www.danah.org/papers/2009/White	10/4 Twitter
		2.	FlightDraft3.pdf. Young, Alyson Leigh, and Anabel Quan-Haase. "Privacy Protection Strategies on Facebook." Information, Communication & Society 16, no. 4 (2013): 479–500. https://doi.org/10.1080/1369118X.2013.77 7757.	
		3.	Portwood-Stacer, Laura. "Media Refusal and Conspicuous Non-Consumption: The Performative and Political Dimensions of Facebook Abstention." New Media & Society 15, no. 7 (2013): 1041–57. https://doi.org/10.1177/146144481246513 9	

		4.	Hoffmann, Anna Lauren, Nicholas Proferes, and Michael Zimmer. "'Making the World More Open and Connected': Mark Zuckerberg and the Discursive Construction of Facebook and Its Users." <i>New Media & Society</i> 20, no. 1 (2018): 199–218. https://doi.org/10.1177/146144481666078 4	
8	October 11		YouTube	
G	october 11	1.		
		2.	Kettrey, Heather Hensman, and Whitney Nicole Laster. "Staking Territory in the 'World White Web' An Exploration of the Roles of Overt and Color-Blind Racism in	
			Maintaining Racial Boundaries on a Popular Web Site." <i>Social Currents</i> 1, no. 3 (2014): 257–74. https://doi.org/10.1177/232949651454013	
		3.	Postigo, Hector. "The Socio-Technical Architecture of Digital Labor: Converting Play into YouTube Money." New Media & Society 18, no. 2 (2016): 332–49. https://doi.org/10.1177/146144481454152	
		4.	Shifman, Limor. "An Anatomy of a YouTube Meme." <i>New Media & Society</i> 14, no. 2 (March 1, 2012): 187–203. https://doi.org/10.1177/146144481141216 https://doi.org/10.1177/14614481141216 https://doi.org/10.1177/146144811	
		5.	Bärtl, Mathias. "YouTube Channels, Uploads and Views: A Statistical Analysis of the Past 10 Years." Convergence 24, no. 1 (2018): 16–32. https://doi.org/10.1177/1354856517736979.	
9	October 18		<u>z.</u> Instagram	
	OCCUDET 10	 2. 	Hochman, Nadav, and Lev Manovich. 2013. "Zooming into an Instagram City: Reading the Local through Social Media." First Monday 18 (7). http://firstmonday.org/ojs/index.php/fm/article/view/4711. Schwartz, Raz, and Germaine R Halegoua. 2015. "The Spatial Self: Location-Based	
			Identity Performance on Social Media." New	

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			Media & Society 17 (10): 1643–60.	
			https://doi.org/10.1177/146144481453136	
			4.	
		3.	Highfield, Tim, and Tama Leaver. 2015. "A	
			Methodology for Mapping Instagram	
			Hashtags." First Monday 20 (1).	
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			http://firstmonday.org/ojs/index.php/fm/ar	
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		4.	Ging, Debbie, and Sarah Garvey. 2018.	
			"Written in These Scars Are the Stories I	
			Can't Explain': A Content Analysis of pro-Ana	
			and Thinspiration Image Sharing on	
			Instagram." New Media & Society 20 (3):	
			1181-1200.	
			https://doi.org/10.1177/146144481668728	
			8.	
		5	Pearce, Warren, Suay M. Özkula, Amanda K.	
		J.	Greene, Lauren Teeling, Jennifer S. Bansard,	
			9,	
			Janna Joceli Omena, and Elaine Teixeira Rabello. 2018. "Visual Cross-Platform	
			Analysis: Digital Methods to Research Social	
			Media Images." Information, Communication	
			& Society 0 (0): 1–20.	
			https://doi.org/10.1080/1369118X.2018.14	
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10	October 25	2.	Reddit Massanari, Adrienne. 2017. "#Gamergate and The Fappening: How Reddit's Algorithm, Governance, and Culture Support Toxic Technocultures." New Media & Society 19 (3): 329–46. https://doi.org/10.1177/1461444815608807 . Robards, Brady. 2018. ""Totally Straight': Contested Sexual Identities on Social Media Site Reddit." Sexualities 21 (1–2): 49–67. https://doi.org/10.1177/13634607166785633 .	10/25: YouTube
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		<u>6</u> . 5. Massanari, Adrienne L. 2017. "Come for the	
		Period Comics. Stay for the Cultural	
		Awareness': Reclaiming the Troll Identity	
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14	November 22	No Class - Thanksgiving	
15	November 29	No new reading. Bring to class the 5 articles you think are the best in terms of methods. See Reflection Paper assignment sheet for full directions.	
16	December 6	No class meeting	Reflection Paper